Return Instructions

Double check that you registered your sample at everlywell.com/register and added the ID sticker with your information to the sample tube.

1. Wash your hands
   Wash your hands thoroughly with soap and water for 20 seconds.

2. Assemble box
   Assemble your shipping box. Watch our box assembly video at everlywell.com/collect.

3. Prepare sample
   Place your biohazard bag inside the box. The box provides extra protection during transit.

4. Put box in mailer
   With clean hands, place the shipping box into the prepaid mailer. Apply the shipping label to the front of the mailer. Do not cover the UN3373 label.

5. Disinfect the mailer
   Use the provided alcohol prep pad to disinfect the mailer, avoiding the address label, before completing the final shipping step.

6. Ship
   Deliver the pre-paid, pre-addressed return pack to the appropriate carrier’s drop box. It’s important you drop off your sample on the same day you collect before the last pickup for overnight shipping. Do not deliver sample to a drop box on the weekend.

Questions?

support.everlywell.com
contact@everlywell.com
855.422.3855

What’s next?

1. Once your sample is received, the lab will process your sample, assuming it passes all quality checks. We’ll contact you if there are any issues.
2. A board-certified physician will review your results and securely transmit them to us.
3. We’ll email you as soon as your results arrive.

COVID-19 Test Home Collection Kit

Instructions

Your kit includes:

- Swab and tube
- Kit ID stickers
- Biohazard bag
- Absorbent sheet
- Return box
- Return envelope
- Return label
- Alcohol prep pad

Rx Only, For Use Under Emergency Use Authorization

*This home collection kit has been authorized by FDA under an EUA.
*This home collection kit has been authorized only for the home collection and maintenance of nasal swab specimens as an aid in detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens.
*This home collection kit in combination with the authorized tests is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostic tests for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b)(1), unless the authorization is terminated or revoked sooner.
Important Reminder
Be sure to complete these 3 steps before mailing your kit.

Register kit
Fill out kit ID sticker
Same day ship

Visit www.everlywell.com/register and complete your registration.
The lab can only process your samples if you:
- Register your sample at everlywell.com/register
- Fill out ID sticker and affix to your sample tube
- Ship samples the same day you collect

Sample Collection Instructions
Please follow all instructions closely to ensure proper precautions are taken for packaging and sending COVID-19 samples to our collection labs. Make sure you can ship the same day you collect.

1. Register
You must register your kit at everlywell.com/register before you collect. The lab cannot process your sample if this step is missed.

2. Watch video
For best results, watch our collection video at everlywell.com/collect before you start.

3. Locate drop box
Check your return label to determine if your package will be shipped via FedEx or UPS. Visit the carrier’s website to view drop box locations and pick up schedules. Do not deliver sample to a drop box on the weekend. Drop off your sample on the same day you collect before the last pickup.

4. Fill out kit ID sticker
Place ID sticker on the collection tube. Do not cover the barcode sticker already on the tube. Write your full name, date of birth, and the date of collection. Your information must match what you used to register your kit. Do not pour the liquid out of the tube.

5. Prep space and wash hands
Disinfect surfaces where you will be completing your test. Blow your nose. Then thoroughly wash your hands with soap and water for 20 seconds prior to collection.

6. Prepare to collect
Before inserting the swab, locate the perforation on the swab (near the tip) as you will need this after you collect your sample. Then tilt your head back to approximately a 45 degree angle.

7. Insert nasal swab
Hold the swab below the perforation line. Gently and slowly insert the swab into your nostril, about 1 inch until gentle resistance is met.

8. Collect swab sample
Rotate the swab 3 times all the way around the nasal wall with a slight pressure. Remove swab. Repeat this process in the other nostril using the same swab.

9. Place the swab sample in the tube
Place the swab sample (tip down) in the tube without spilling the liquid. Break the swab at the perforated line (near the tip) and leave in tube. Tightly seal cap.

10. Place tube into bag
Place absorbent sheet and sample tube into the protective biohazard bag. Follow return instructions on the reverse.